

Safety Concerns Reporting System (SCRS)



Marshall Space Flight Center SHE Program

**Safety & Mission Assurance Office
Industrial Safety Department**



Safety Concerns Reporting System (SCRS)

- What is the **Safety Concerns Reporting System (SCRS)** at MSFC?
 - A system designed to give **YOU** a way to **report a safety, health, or environmental (SHE) concern, and/or submit a suggestion** for improving the SHE Program.
 - The MSFC Safety & Mission Assurance (S&MA) Office records all SCRS reports submitted, conducts initial investigation as needed, coordinates any corrective actions needed, and tracks each report to closure.



Safety Concerns Reporting System (SCRS)

- Who can make reports on the **SCRS** system?
 - **Anyone** who works at MSFC.
 - **Anyone** who spots a situation that could result in injury, illness or damage.
 - **Anyone** who sees a way to make the SHE Program better.
- You **don't have to give your name** on the report, but...
 - If no name is given, a message telling how the report was handled can't be mailed to you.
 - **Anyone** can go to the SCRS Web Page to see if a Report is under evaluation or has been closed.

Safety Concerns Reporting System (SCRS)

■ Why report safety concerns?

- Because you **care**, and don't want anyone to be killed, injured, or made sick.
- You need others to **help** resolve the problem.
- You know the best way to **prevent** accidents is to **correct** hazardous conditions -- **before** anyone or anything is harmed.
- Statistics show that when hazard reporting goes up...**mishaps go down!**
- You **CAN make a difference** in someone's life!

Safety Concerns Reporting System (SCRS)

■ How do you submit a **SCRS** Report?

- Call the **Safety Hotline** at 544-0046.
- Fill out and mail a **SCRS Pamphlet** (located on Center bulletin boards).
- Use the **SHE Website** to submit **electronically**:
 - ⌘ Go online to the SHE Web Page, and click on the box for **voicing safety concerns**, OR
 - ⌘ Visit this web address:

<http://msfcsma1.msfc.nasa.gov/dbwebs/apps/scrs/>





Marshall Space Flight Center Safety, Health, and Environmental



Who To Call	File a Report, Ask a Question, or Voice a Concern	Bulletins, Announcements, & Newsletters	Ergonomics, Personal Protective Equipment, & Available Services	Training, Mishaps, Close Calls, & Information
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- **MSFC has attached a link to the MSFC Emergency Services at MSFC: What You Should Know" without a lost-t**

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- **Fire**
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& S&MA ...

- **Emergency Services ...**

- **Consumer Product Commission Recalls for April ...**

- **SEARCH**

Report a Mishap or Close Call

Report Environmental, Facility, or Other Safety Hazards

Ask Dr. Know

Safety Concerns Reporting System (SCRS)

NASA Safety Reporting System (NSRS)

Safety Search

Submit a Safety Slogan

It Could Happen to You

I Got Caught Being Safe

"MSFC Emergency Services at MSFC: What You Should Know"
[READ MORE](#)



Policies, Documentation, & Procedures	MSFC Organizations, Initiatives, SSWP, & Programs	MSFC Committees	Other Related SHE Sites	Data Systems
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Safety Concerns Reporting System (SCRS)

- When is a **SCRS** Report *NOT* the best way to resolve a concern?
 - When you can **fix it yourself**, on the spot.
 - When **your supervisor or the building manager** can handle it.
 - When **routine maintenance or repair work** will fix it (like replacing a bulb in an exit light).
 - ⌘ Call the **Facilities Help Desk** at 544-HELP, & choose Option 4.
 - When **your idea or suggestion isn't about safety**:
 - ⌘ Use the **Innovative Dynamic Employee's Active Solutions (IDEAS)** Program at <http://inside.msfc.nasa.gov/IDEAS/>
 - ⌘ Or the **Formal Suggestion Program** at <http://inside.msfc.nasa.gov/inside/howto/suggestion.html>

Safety Concerns Reporting System (SCRS)

- **DO NOT** use SCRS to report an emergency!!!



In the event of an emergency...dial 911!



Safety Concerns Reporting System (SCRS)

- Recent Improvements to SCRS (Based on Recommendation of Cross-Center Team)
 - Added up-front screening page with convenient links to other systems if SCRS not appropriate.
 - Added action due dates with automatic e-mail reminders to help assure timely response.
 - Linked closure actions to SSWP for supervisors to share with employees not having web access.
 - Using SHE Committee to help arbitrate SCRS issues.
 - Increased S&MA Representative involvement – up front evaluation and better communication.
 - Reporting SCRS closure metrics to the SHE Committee and Marshall Team Meeting